

DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT

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**2008 FACT SHEET
 HOME ENERGY ASSISTANCE PROGRAM
 REDUCED RATE PROGRAMS**

HOME ENERGY ASSISTANCE PROGRAM (HEAP)

Established in 1981, HEAP is a federally funded program that helps low-income households pay their energy bill. Assistance is in the form of a dual or single party warrant or a direct payment to a utility company on behalf of an eligible applicant. Eligibility is based on the household's total monthly income, which cannot exceed the HEAP income guidelines listed below. Because of significant funding cuts, the federal government enacted a law requiring that states target households with low-incomes and high energy costs, taking into consideration households with elderly and disabled persons, and children under six. This means there could be households that received assistance in the past and will no longer receive assistance because they fall into a low priority group and are not considered among the neediest of the needy. The amount of assistance is based on the number of persons in the household, total household income, the cost of energy within the county the household resides, and funding availability. HEAP provides one payment per program year. The statewide maximum payment is \$466, the minimum payment is \$136, and the average statewide payment is \$261.13. Under most circumstances, it takes approximately three weeks to process an application and pay the applicant. However, an incomplete/incorrect application will take additional time to process. Persons living in board-and-care facilities, nursing or convalescent homes, or in jail or prison, are not eligible for HEAP.

The local community services agencies are responsible for processing applications and the Department of Community Services and Development (CSD) is responsible for issuing HEAP payments. To find out how to apply for HEAP, call _____.

REDUCED RATE PROGRAMS (RRP)

Customers of City of Santa Clara (RAP), City of Healdsburg (CARE), Sierra Pacific Power Company (SPPCo), Modesto Irrigation District (MID), Sacramento Regional County Sanitation District (SLRAP) and Sacramento County Water Agency (WRLAP) may be eligible to participate in a reduced rate program offering 15% to 30% discount (depending on utility company) on monthly energy charges. To qualify for reduced rate assistance, the total household income cannot exceed the Reduced Rate Program income guidelines listed below. Applications are processed within 20 working days from receipt of the applications. Once approved, the discount will appear on the utility bill within one to two billing cycles. The process is delayed when an application is incomplete or incorrect. To request an application for: City of Santa Clara and City of Healdsburg, please call (866) 675-6626, Sierra Pacific Power Company please call (866) 675-6627, Modesto Irrigation District, please call (866) 645-6625, Sacramento Regional County Sanitation District, please call (866) 347-7743 and Sacramento County Water Agency please call (800) 789-9993.

In addition to the above utility companies, there are many other utility companies throughout the state that offer reduced rate programs. Customers should contact their utility company to find out if they offer such a program and to request an application.

ASSISTANCE PROGRAM INCOME GUIDELINES (Rev. 1 /08)										
HEAP (valid through 12/31/08)			Reduced Rate Programs (valid through 5/31/09)							
			RAP City of Santa Clara		SLRAP WLRAP		MID		SPPCo. City of Healdsburg	
Size of Household	Monthly	Annual	Monthly	Annual	Monthly	Annual	Monthly	Annual	Monthly	Annual
1	\$1,838.50	\$22,062.04	\$4,950.00	\$59,400	\$2,442	\$29,300	\$1,768	\$21,220	\$2,542	\$30,500
2	\$2,404.20	\$28,850.36	\$5,658.33	\$67,900	\$2,442	\$29,300	\$1,768	\$21,220	\$2,542	\$30,500
3	\$2,969.89	\$35,638.68	\$6,366.67	\$76,400	\$2,867	\$33,400	\$2,217	\$26,614	\$2,983	\$35,800
4	\$3,535.58	\$42,427.00	\$7,075.00	\$84,900	\$3,458	\$41,500	\$2,667	\$32,008	\$3,600	\$43,200
5	\$4,101.28	\$49,215.32	\$7,637.50	\$91,650	\$4,050	\$48,600	\$3,116	\$37,402	\$4,217	\$50,600
6	\$4,666.97	\$56,003.64	\$8,204.17	\$98,450	\$4,642	\$55,700	\$3,566	\$42,796	\$4,833	\$58,000
NOTE: Annual income amounts for family sizes greater than six persons were determined based on the following calculation: Add 3% to 132% for each additional family member; multiply the new percentage by the yearly dollar amount \$42,427.00 (four person family). Example: Household size of 7: 132% + 3% = 135% x \$42,427.00= \$57,276.45 (rounded) / 12 = \$4,773.04 per month.										
RRP Additional Family Member Amounts:			\$566.67	\$6,800	\$592	\$7,100	\$450	\$5,394	\$617	\$7,400